

Macmillan CL Volunteer News

ISSUE SEPTEMBER 2016

USEFUL NUMBERS

Ward
01202 705291

Anita
01202 705353

Family Support
01202 705499

Palliative Care
Sisters
01202 705470

Day Centre
01202 705342

Neal Williams
Macmillan
Caring Locally
01202 477628

INSIDE THIS ISSUE:

Snippets 2

Value of
volunteers 2

Party
Penguins 2

Graphs 3

Graphs 3

Graphs 3

Update on
new build 4

Dates 4

End of financial year figures

Anita has recently provided me with end of year figures for the volunteering project and I hope you will be as impressed as I am with the results.

The graphs are on page 3 but the following is a snapshot of the tremendous support you all give to the unit and the basis of the two nominations Anita has recently submitted for national awards.

Volunteer hours worked for the last charity financial year has increased by 60% on the previous year from over 11000 hours to over 18000 hours.

Volunteer resignations and fail to start have reduced from 92 to 45, an decrease of 108%

Community companion referrals have increased from 20 to 61 which I believe reflects the growing confidence by palliative care sisters in the visiting scheme.

Volunteering at The Grove has gone from almost nothing to 485 hours. We have had huge support at The Grove from our new gardening team but also companies who have corporate and social responsibility policies.

Patients being supported at end of life have increased from 133 visits to 584, an increase of some 335%

The Emporium volunteers contributed over 1300 hours.

On top of this we have had countless "freebies" from various companies, especially for The Grove Hotel and their garden.

The project is exceeding all our expectations and on behalf of the trustees I cannot thank you enough for contributing towards it.

Neal—Charity Secretary

Remember—update training 21 Oct!

NAVSM Award

I am pleased to inform you that we have been short listed for the NAVSM award and I am to make a 20 minute presentation on 29 September to members of the National Association of Voluntary Services Managers. Winners to be announced on the night.

Mandy's training

We have changed the date of Mandy's next training sessions. Please see back page for new dates.

Her sessions on approaching patients, listening and being with them at the end of life are amazing and so worth going on. All welcome. Please let Anita soonest.

Expenses

Thank you to everyone who have submitted their expenses on time for the charity financial year.

If you have yet to submit your expenses please do so as soon as possible.

Snippets

Drivers

Please return your annual health check and tax and insurance questionnaire soonest please

Lawrie

Wheelchair/therapy aids training morning of 12 October.

If you have not been on this session please book yourself onto it via Anita

The Grove Bedding plants needed for the Grove if you know of anyone who could spare a few plants for hanging baskets.

The Emporium Stall has moved

If you have visited our stall at The Emporium then please note we have moved to a more central position. Thank you to The Emporium Team who helped with the relocation .

The stall seems a bit smaller but good quality donations still needed please.

Our star End of Life volunteers, Emma, Lucy and Wendy, successfully completed another pilot of their role on Ward 26 in Bournemouth Hospital during August and were once again welcomed with enthusiasm.

Staff all love the concept of having End of Life Volunteers on their wards. We have left it with the End of Life steering group to decide how they wish to proceed but well done .

Hearing aid training

The Hearing Aid Service have advised that they are no longer training volunteers in the repair of hearing aids so thank you to those volunteers who expressed an interest in learning how to repair them.

The reason given was something to do with risk assessments and lone working!

Anita away

29-30 September at the NAVSM conference.

Grateful thanks to David White for creating an amazing presentation and poster. Neal said we are now sure to win!

Value of volunteers

As you know Austin is now our new Ward Host, replacing Sabine, and has at last started in his new role.

Austin commented to me "I had no idea how much the volunteers actually do and

how important they are until I started as a member of staff. We really cannot manage without them!

Nice to see it from the "other side of the fence".

Anita



Party Penguins

Lyne knits these fabulous "Party Penguins" and made a lovely set for Geraldine to sell at the next fundraising event at the Captains Club.

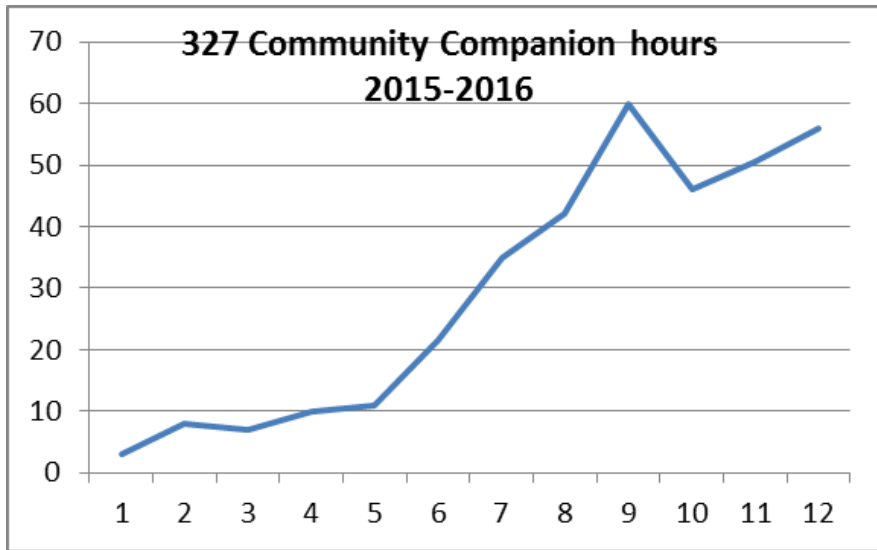
The last batch Lyne made sold in seconds!

Well done Lyne.

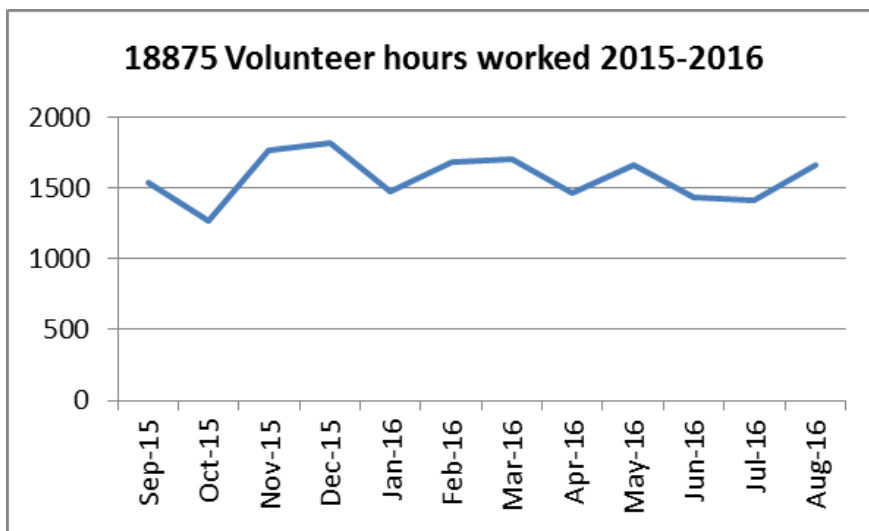
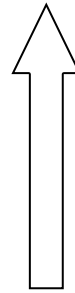
PS her knitted "Yoda" toy got second place at Verwood Horticultural show!



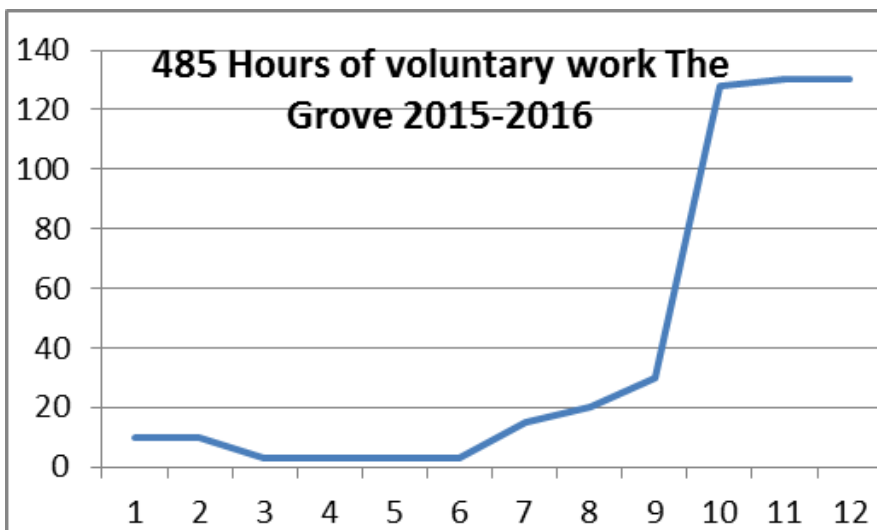
Page 1 ... Graphs showing hours contributed



300%



60%



Loads!



Optional training modules

Would you like to attend?

Wheelchairs (AM)
supporting patients to walk (AM)
Communication skills (AM)
What is Cancer, Grief, Bereavement
(PM)
12 October 2016

Mandy Preece's
Patient Approach (AM) 10 October
Listening (AM) 14 November
Vigiling (AM) 14 November

Mandatory training updates

Seminar room
Macmillan Unit
For

Dementia Awareness from 1.00pm CONFIRMED
Information Governance
Infection control
Manual Handling
Fire Safety
Safeguarding Adults
Sharps

The attendance list is now displayed on the wall for you to select attendance at one of the following update sessions.

Friday 21 October 2016 **1.00pm**

If you prefer to go to Bournemouth Hospital for your Mandatory update training the dates are:-
8 November 2016 9-11am

You do need to attend one a year to be covered by insurance!

Update on the new Macmillan unit



The estimated cost of the new build came in a lot higher than anticipated, which means the funds we have set aside fall short of this amount.

We have recently appointed a Capital Appeal Manager, Linda Sharp, who will join our team in the

charity office on 3 October 2016, and be responsible for raising the capital we need to complete the project. This will be a permanent position as once we have paid for the rebuild our reserves will be depleted and we will need to sustain our annual contribution to the running of the Macmillan Unit and fund new services in the future.

We had to appoint a Capital Appeal Manager as opposed to a Fundraising Manager as we need to raise £4m. We need £9m for the build and we currently have £5m.

This sort of figure requires someone with experience in apply for grants and trust funds. Also someone who is accustomed to networking with high net worth individuals and using contacts.

Linda has experience in all of these areas and can demonstrate past success in raising similar amounts

Planning meetings about the rebuild have already started, and once we have some progress with the capital fundraising we will be able to set a timetable for when building work will begin.

With best wishes

Next