

Macmillan CL Volunteer News

ISSUE AUGUST 2016

USEFUL NUMBERS

Ward
01202 705291

Anita
01202 705353

Family Support
01202 705499

Palliative Care
Sisters
01202 705470

Day Centre
01202 705342

Neal Williams
Macmillan
Caring Locally
01202 477628

INSIDE THIS ISSUE:

Snippets 2

Welcome 2

Garden 2

Awards 3

Demolition 3

Christmas 3

Infection
control 4

Dates 4

Nominations for hospital governor

The Trust have a Nominated Volunteer Representative on the Council of Governors, Philip Copson, whose term in the post expires on 10 September 2016.

If any volunteer is interested in being nominated for the position of volunteer governor they need to complete an "Expression of Interest – Governor for Volunteers" form and return to Jackie Taylor at Bournemouth at the earliest opportunity.

The roles and responsibilities of being a governor are set out on pages 6-7 of the link I can send you if you are interested. The role is to

liaise with your fellow volunteers across all Volunteer Organisations within the Trusts.

Governors attend four Council of Governors meetings a year.

Additionally you will represent **all** volunteers within both Trusts, and be invited to attend volunteer meetings/coffee mornings by Volunteer Organisations within both Trusts.

One of the responsibilities will be to arrange for drop in sessions at both Trust sites for volunteers to come along to talk to you/or raise any concerns/pass on positive

feedback. Completed Expression of Interest forms need to be completed and sent to:

Jacky Taylor, The Royal Bournemouth Hospital, Voluntary Services Department Post Point: CO9 no later than 16 September 2016.

The informal interview will be on 22 September 2016,

The first Council of Governors meeting is on 6 October 2016.

The Expression of interest forms are in the volunteers office or ask me for the email link. Best wishes. Anita

Anita off 30 August—2 September!

Mandatory update Training

Lots of people have put their names down for the 21 October (thank you). It will be a full room! Please remember you can go to Bournemouth on 8 November 9-11 am if you wish!

Car park passes are in!
For those volunteers waiting for your car park pass please check the post or day center notice board.

Anyone who has been waiting for a pass for a long time please let me know (again) as I have been asked to press the "submit" button on the new data base to see if that helps!

Get well soon our lovely
Jane T
Jen
Barbara
Hannah
Val!!



Snippets



Well done Lyne

Lyne B (not yet fully on the bank admin side so still a volunteer) secured first place at the Ellingham Show for her beautiful tapestry.



PLANTS WANTED

Gardeners at The Grove would love some flowering shrubs please so if you are good at taking cuttings or know of some pot bound shrubs needing a new home please let the office know. Plants can be left in the volunteers room for onward delivery.

EXPENSES

All expenses to Anita up to the end of this month at the earliest opportunity please to meet the financial year end requirements, (September 2015-August 2016).

You can download an expenses form from the Macmillanlocal.org web site or they are available from Anita.

Progress report

Terry R, Bedside Companion, is progressing well and aims to be back in October!

Linda E, Community Companion, is on the mend having had stitches in her eye for several months.

Ann D hopes to return later in the year.

Mary R is back!

Welcome to

Barbara Murray who will be joining us in September. Barbara will be doing flower arranging, helping out on the ward as relief during the week and weekends and may also help at the Emporium!

Elaine Stanley is going to be a Bedside Companion.

Ken Workman is going to help market The Grove Hotel with Eric Martin.

Bob England is going to do gardening at The Grove.

Please do welcome them if

you bump into them!

Volunteers in the pipeline include Veronica Hartley (being poached from the League of Friends) and Suzanne Parsons as a Community Companion!

Garden barrow



Barrow welded by Precision Fabrications Airfield Way

Our gardeners at the unit are rather fond of a very old barrow they use on site. John T said "It was donated to us from the old Pontins site when it closed down and it is just brilliant". Rather than asking the charity to buy another one John wanted it refurbished.

Precision Fabrications did a

fabulous job welding the rusty legs and John's friend Dave painted the frame and replaced the wood.

It is now as good as new and saved the charity upwards of £200. A bit more left in the pot for the new building! The nicest part was the wood came from G block whilst being demolished.



After the refurbishment

Another few hundred pounds saved for the charity!

Christmas at Bentleys

Well I have been to see the restaurant and I think we are all in for a nice treat on 16 December!

Invitations will go out in October. Our thanks as always to David White for preparing them.

The deadline for confirmation of attendance is 1 December. After that we have to pay for any cancellations so please let me know in good time if you change your mind. Some volunteers would appreciate a lift. Please let me know

when you return your invitation if you are prepared to car share.

For the benefit of our new volunteers, we arrive at 12.30pm for pre dinner drinks ready for lunch at 1.00pm. Wine and soft drinks are served during lunch.

The Christmas party, including drinks and the raffle, is free and in appreciation for everything you all do on behalf of the charity and the patients.

Some volunteers choose not to attend as they prefer to leave the money in the charity. A lovely gesture. However, in practice, when the charity receives a gift of money, the donor can stipulate that the money should be used for a specific purpose, such as treating staff and volunteers to something nice. This "restricted" money can only be used for that purpose only so we hope you will all enjoy your party by way of a grateful "thank you".

We aim to finish by 5.00pm!

Demolition progress

The demolition of G block at Christchurch hospital is nearing completion.

It is estimated that this work will be complete by the end of August.

Work will then start on removing the foundations, this will be noisy at times, but no louder than we have currently experienced. We are expecting an increase in dust while this takes place

and appreciate how difficult this has been for staff and volunteers, especially therapies, during such hot weather and thank you all for your co-operation during this time.

Drilling work outside the unit has had a few problems but should be finished by the end of the month. During drilling entrance to the Macmillan Unit will be via Car Park B (back of the day centre (old X-ray door).

Once again thank you for your tolerance and patience.

Project Team.



Awards—showcasing your contribution

We have entered you all as a team for an award through NAVSM (the National Association for Voluntary Services Managers) to show case your exceptional support.

Winners will be announced at the end of September but regardless, I am required to present what you do

at their Annual Meeting in Birmingham.

In addition we are also nominating you all for an Accolade award, in recognition of your contribution to patient care. This is through Skills for Care. Skills for Care is the employer-led leadership and

workforce development body for adult social care in England.

Winners will be announced at their annual meeting in October.

I will update you with the outcome as soon as I am informed.

Anita

Optional training modules

Would you like to attend?

Wheelchairs (AM)
supporting patients to walk (AM)
Communication skills (AM)
What is Cancer, Grief, Bereavement
(PM)

12 October 2016

Motor Neurone Disease (AM)

12 October 2016

Mandy Preece's

Listening (AM) 12/09/2016

Vigiling (AM) 10/10/2016

Patient Approach (AM) 14/11/2016

Mandatory training updates

Seminar room

Macmillan Unit

For

Dementia Awareness from 1.00pm CONFIRMED

Information Governance

Infection control

Manual Handling

Fire Safety

Safeguarding Adults

Sharps

The attendance list is now displayed on the wall for you to select attendance at one of the following update sessions.

Friday 21 October 2016 **1.00pm**

If you prefer to go to Bournemouth Hospital for your Mandatory update training the dates are:-
8 November 2016 9-11am

You do need to attend one a year to be covered by insurance!

Infection control update

In the last issue we mentioned infection control procedures in the side rooms. Queries were raised by some volunteers about the removal of cutlery and trays from these rooms when following the isolation procedures.

Our Infection Control nurse reports:-

"6.34 of the Trust Infection Control Policy states that it's NOT necessary to use disposable crockery and cutlery. The patient meal trays can be taken into and collected from the room followed by the hand hygiene procedure.

The trays/jugs/drinks from patients who are being barrier nursed should be collected/delivered last.

All ward based jugs and glasses, crockery and cutlery must be washed and placed in the steriliser as usual. Hand washing/disinfection before and after each patient contact or contact with that patient's environment, is the single most important means of controlling the spread of infection."

Therefore if unsure, please continue to ask. Special precautions will be displayed (either on the door or wall in the kitchen) but in answer to the question, you can use gloves but the most important thing is to wash hands/use gel after contact with anything from the room.

Five Moments of hand Hygiene



1. Before touching a patient
2. Before a procedure
3. After a procedure
4. Before touching a patient
5. Before touching a patient's surroundings